

Xello Skill and Help Desk Connection

NAME _____ DATE _____ PERIOD _____

Add one skill in Xello

Skill I added or updated: _____

One real example from school, home, a team, or an activity:

Connect the skill to this week's work

Where did I use this skill during the MakeCode build, paper trace, testing, or role-play?

How would an IT support worker use the same skill with a customer?

Name one career or setting outside IT support where this skill also matters:

My current interest

One interest I added in Xello on Day 1: _____

Does that interest connect to IT support? Circle **YES**, **NO**, or **MAYBE**.

Explain with one task from the career cards:

If Xello is unavailable, complete the reflection with a skill and interest you already know. The required Add Skills task moves to the next Xello catch-up block.