SCAFFOLD

Flip the Failure Chart

IRVING Independent School District | CAREER & COLLEGE EXPLORATIONS

NAME _____ DATE _____ PERIOD _____

You are the team leader of a cybersecurity group. Your team built a system to stop hackers. On test day the system did not work. Four things went wrong. Your job is not to feel bad about it. Your job is to plan the next move.

Row 1 is filled in for you as an example. Fill in the last three rows.

A bounce back idea has to be something the team could put on a calendar. "Work harder" is not a plan. Name what gets done and who does it.

WHAT WENT WRONG	BOUNCE BACK IDEAS (HOW DO WE FIX THE PROBLEM?)	TIPS FOR THE TEAM TO STAY RESILIENT
1. The alert system was too slow. The warning did not reach the team until the hackers had been inside for 15 minutes. Top-secret files were already gone.	Set the alert to fire in under one minute. Test it every Friday. One person on the team owns the alert settings and reports on them at the Monday meeting.	Nobody on the team knew the alert was slow until test day. Test the small parts early so a problem shows up on a practice day, not on the real day.
2. One password system was never updated. It was running on old software, so hackers got in with guesses like "admin123."		
3. Test results were misread. A warning flashed early in the test. Someone decided it was a glitch and brushed it off. That left a hole in the security wall.		
4. Communication broke down. Everyone panicked and talked over each other. Nobody knew whose job it was to press the stop button.		

Share and Compare. Read one row to your partner. Then answer: how does focusing on solutions instead of mistakes show resilience?